

City of Reedley

Calendar Year 2019 - Utility Accounts - Non Payment Shut Off Statistical Data

Account Type	Shut Off Work Orders Initiated
COMMERCIAL	17
MULTI FAMILY DWELLING	3
SINGLE FAMILY DWELLING	209
Grand Total	229

Month	Shut Off Work Orders Initiated
January	23
February	14
March	18
April	18
May	20
June	21
July	16
August	21
September	21
October	15
November	21
December	21
Total	229

Account Type	Customers Shut Off 1 Time During 2019	Customers Shut Off 2 Times During 2019	Customers Shut Off 3 or More Times During 2019	Total Customers Shut Off During 2019
Commercial	5	3	2	10
Multi Family Dwelling	3	0	0	3
Single Family Dwelling	159	20	3	182
	167	23	5	195

Median Days Accounts were in Off Status: 1

Requirement to restore services: Account balance must be paid in full before 4:45 pm to be restored same day with no additional charges. Accounts being paid after 4:45 pm may have services restored same day if customer pays \$100 After Hour Call Out Fee