

City of Reedley

Calendar Year 2023 - Utility Accounts - Non Payment Shut Off Statistical Data

Account Type	Shut Off Work Orders Initiated
COMMERCIAL	12
MULTI FAMILY DWELLING	2
SINGLE FAMILY DWELLING	153
Grand Total	167

Month	Shut Off Work Orders Initiated
January	11
February	15
March	9
April	12
May	9
June	16
July	16
August	0
September	20
October	20
November	16
December	23
Total	167

Account Type	Customers Shut Off 1 Time During 2023	Customers Shut Off 2 Times During 2023	Customers Shut Off 3 or More Times During 2023	Total Customers Shut Off During 2023
Commercial	12			12
Multi Family Dwelling	2			2
Single Family Dwelling	152	5	1	158
	166	5	1	172

Median Days Accounts were in Off Status: 1

Requirement to restore services: Account balance must be paid in full before 4:45 pm to be restored same day with no additional charges. Accounts being paid after 4:45 pm may have services restored same day if customer pays \$100 After Hour Call Out Fee